INTERNAL ASSIGNMENT SET-II

SESSION FEB/MAR 2021

PROGRAMME BACHELOR OF BUSINESS ADMINISTRATION (BBA)

SEMESTER I

COURSE CODE & NAME DBB1102 ORGANIZATIONAL BEHAVIOUR

CREDITS 4

NUMBER OF ASSIGNMENTS,

CREDITS & MARKS 02

4 Credits, 30 Marks each

**Question 1 What are the organizational sources of stress? Elaborate with examples.**

**Answer**  Stressors can be both internal and external factors. The various factors, which can be stressors are- money, traffic, job related stress, health or medical issues, lack of free time, relationships, family or friends etc. The organizational stressors can be:

a) Physical environment such as light, noise

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**Question 2 “Each conflict is made of a sequence of interlocking conflicts because it is considered as a process.” In this context, explain what are the various levels of conflict? Also explain various conflict**

**handling styles.**

**Answer** There is one more view, which is known as interactionist view. It believes that conflict is inevitable. It is a normal aspect of an organization. It is not bad or good for the organization. According to S. P. Robbins, “While the behavioural approach accepted conflict, the interactionist view encourages conflict on the grounds that a harmonious, peaceful, tranquil and cooperative group is prone

**Question 3What is meant by Change? Define. Enlist and explain the steps involved in the process of change. Support your answer with relevant examples.**

**Answer** Organizational change is a process by which organizations move from their present state to some desired future state to increase their effectiveness

There are certain characteristics of change:

 It is constant but varies in degree and direction.