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| **SESSION** | **July 2023** |
| **PROGRAM** | **MASTER OF BUSINESS ADMINISTRATION (MBA)** |
| **SEMESTER** | **IV** |
| **course CODE & NAME** | **DITF404- ENTERPRISE RESOURCE PLANNING** |
| **CREDITS** | **04** |
| **nUMBER OF ASSIGNMENTS & Marks** | **02****30 MARKS EACH** |

**Assignment Set – 1**

**Q1a. Discuss the benefits of ERP.**

**Ans 1a.**

Benefits of ERP (Enterprise Resource Planning):

1. **Process Efficiency:** ERP systems integrate various business processes and functions, streamlining operations and reducing manual efforts. This leads to increased efficiency, as data is entered once and shared across the organization, minimizing

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**Q1b. Discuss any three examples of technologies connected to ERP system.**

**Ans 1b.**

**Examples of Technologies Connected to ERP Systems:**

1. **Cloud Computing:** Cloud-based ERP systems offer several advantages, including reduced infrastructure costs, accessibility from anywhere, easier upgrades, and improved scalability. Organizations can access their ERP software and data through

**2a. Discuss ERP vendors & their selection process.**

**Ans 2a.**

**ERP Vendors and Their Selection Process:**

**ERP Vendors:** There are several ERP vendors in the market, each offering different solutions catering to various industries and business sizes. Some well-known ERP vendors include SAP, Oracle, Microsoft Dynamics, Infor, Epicor, and NetSuite. The selection of an

**Q2b. Explain about ERP in manufacturing and finance.**

**Ans 2b.**

**ERP in Manufacturing and Finance:**

**ERP in Manufacturing:** ERP systems are highly valuable in the manufacturing industry due to their ability to streamline complex processes, improve efficiency, and enhance visibility across the supply chain. Some key features of ERP in manufacturing include:

**Q3a. Interpret on MRP and MRP-II.**

**Ans 3a.**

**MRP (Material Requirements Planning)** and **MRP-II (Manufacturing Resource Planning)** are both systems used in manufacturing and production management to optimize the use of materials, resources, and production processes. They are essential tools for

**Q3b. Analyse the benefits and drawbacks of ERP systems.**

**Ans 3b.**

**Benefits and Drawbacks of ERP Systems**:

**Benefits**:

1. **Integration and Visibility**: ERP systems integrate various departments and functions within an organization, providing a centralized database for accurate and real-time information. This enhances visibility and collaboration across the entire organization.

**Assignment Set – 2**

**4(a) Describe the role of ERP in purchasing department.**

**Ans 4a.**

The Role of ERP in Purchasing Department:

Enterprise Resource Planning (ERP) systems play a crucial role in the functioning of the purchasing department within an organization. The purchasing department is responsible for procuring goods and services required for the organization's operations. An ERP system

**4(b) Interpret on how to implement an ERP system.**

**Ans 4b.**

Implementing an ERP System:

Implementing an ERP system is a complex undertaking that requires careful planning, coordination, and consideration of various factors. Here's an interpretation of the steps involved in implementing an ERP system:

**5a. Discuss the components and submodules of CRM.**

**Ans 5a.**

**Components and Submodules of CRM (Customer Relationship Management):**

Customer Relationship Management (CRM) is a strategy that focuses on managing and nurturing interactions between a business and its customers. It involves various components and submodules that work together to enhance customer relationships, improve customer

**5b. Interpret on the benefits and issues of HRM.**

**Ans 5b.**

**Benefits and Issues of HRM (Human Resource Management):**

**Benefits of HRM:**

1. **Talent Acquisition:** HRM helps attract, recruit, and onboard skilled and qualified employees, ensuring that the organization has the right people in the right roles.

**6a. Discuss the ERP users and its types.**

**Ans 6a.**

a. **ERP Users and Types:**

Enterprise Resource Planning (ERP) systems are software solutions that integrate various business processes and functions within an organization. ERP users can be categorized into different types based on their roles and responsibilities in the organization:

**6b. Explain the future direction of ERP markets and trends.**

**Ans 6b.**

**Future Direction of ERP Markets and Trends:**

The ERP market continues to evolve as technology and business needs change. Here are some future directions and trends in the ERP market:

1. **Cloud-Based ERP:** Cloud-based ERP systems are gaining popularity due to their